

SBI PAYMENT SERVICES PVT LTD.
(A Joint Venture between SBI & Hitachi Payment Services)

23rd Floor, Urmi Estate, C.S. No.156 of Lower Parel Division, Ganpatrao Kadam Marg, Lower Parel
(W), Mumbai 400013

RFQ No. SBIP/VM/24-25/08

Dated: 28.10.2024.

Request for Quotation for Engagement of Auditor for Third Party Vendor Audit

SBI Payment Service Private Limited (hereinafter referred to as “**SBI PAYMENTS**”) is a Joint Venture between SBI & Hitachi Payment Services, established with the objective of carrying out Merchant Acquiring Business activities. This Request for quotation has been issued by SBI PAYMENTS for “**Engagement of Auditor for Third Party Vendor Audit**”.

The scope of work is as under:

- IT Policies, Procedures, and Standards
- Project Management & Delivery
- Application Access Controls
- Change Management Controls
- Operating System Access Controls
- Network Access Controls
- Database Management
- Physical Access Controls
- Environmental Access Controls
- Software Development Life Cycle (SDLC)
- Operations Management
- Problem Management
- IT Asset Management
- Disaster Recovery and Business Continuity Plans
- Risk Assessment of Infrastructure
- Vendor Management Controls
- Merchant Onboarding Process
- Reconciliation
- Solutioning
- Security Incident Management

Eligibility Criteria

- The vendor should have experience of minimum 2 years for supplying/providing of such product/services.
- The vendor should have a valid PAN, GST registration.
- The Vendor must be Cert-in empanelled.



The proposal should include:

- A detailed listing of activities vendor team will perform.
- The expected duration of the audit.
- The charges for the services.
- Relevant information regarding Vendors Audit team's experience and qualifications in conducting Third Party Vendor Audits in the past.
- Proof of Cert-in empanelment.
- Prior experience for the similar project (If any).

Submission of quotation:

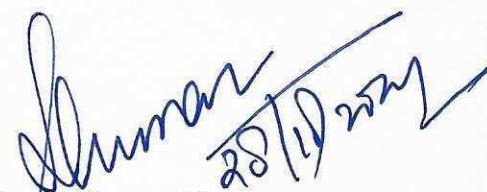
The vendor has to submit their quotation on or before 06.00 PM on 15.11.2024 on our website (www.sbipayments.com) under RFQ/RFP Apply section after successful registration as a vendor.

For any further details/information about the requirement, please contact the below persons at SBI Payments.

<u>Contact person Name</u>	<u>Designation</u>	<u>Email Id</u>
<u>Ms. Alpana Yadav</u>	<u>Sr. Executive - VM</u>	<u>srexevm1@sbipayments.com</u>
<u>Mr. Amit Kumar</u>	<u>AM-VM</u>	<u>amvm@sbipayments.com</u>
<u>Mr. Sanjay Panthari</u>	<u>AVP-IT</u>	<u>avpit@sbipayments.com</u>

Notes:

- SBI Payments reserves the right to reject any or all the proposals without assigning any reason thereof.
- SBI Payments reserves the right to adjust the scope of work as per business needs.


Siddharth Kumar Singh
(VP- Vendor Management)