

Corrigendum dated - 16.08.2024

Expression of Interest for Empanelment of companies/agencies for providing Customer Relationship Management Solution (CRM).

Expression of Interest dated 31.07.2024

Sr. No	EOI Page No	EOI Clause No	Existing Clause	Amended Clause
1	10	Annexure-A (Eligibility Criteria) Sr No.- 3	The solution should have been implemented in at least 2 Public/Private Sector Banks/Financial Institution in India.	The bidder or its OEM should have implemented this solution in at least 2 Public/Private Sector Banks/Financial Institution in India/Globally. However, one OEM can not participate with more than one partner or one partner can not bid for more than one OEM.
2	10	Annexure-A (Eligibility Criteria) Sr No.- 4	The company/firm should be profit making organization for last 3 years.	The company/firm should be profit making (Profit Before Tax) organization in atleast 2 years out of the last 3 financial years.
3	12	Annexure-C (schedule of event) Sr No-05	Last date and time for EOI submission- 04 pm (time) on 20th August 2024.	Last date and time for EOI submission- 04 pm (time) on 30th August 2024.